#### The ukactive Awards 2018

# Shout about why you're brilliant! Entry Guide

Welcome to the ukactive Awards. The largest and most prestigious accolades of their kind, these awards are designed to recognise and celebrate excellence and innovation across health, wellbeing and fitness in the UK. Judged by independent panels of leaders and experts from a range of sectors and industries, they shine a light on outstanding achievement and honour the best of the best.

Enter the ukactive Awards to champion the added value that you bring to the physical activity sector by promoting the importance of leading a healthy lifestyle and getting more people, more active, more often.

## **Key dates**

Stage 1 Entry Deadline 5pm Wednesday 28<sup>th</sup> March Stage 1 Survey Deadline\* Wednesday 18<sup>th</sup> April

Finalists Announced Tuesday 24<sup>th</sup> April 2018

Stage 2 Mystery Shops/Digital Review\*\* Saturday 28<sup>th</sup> April – Friday 18<sup>th</sup> May

Stage 2 Panel Presentations Tuesday 15th May 2018 ukactive Awards 2018 Ceremony Thursday 21st June 2018

\*only applicable for A1 Club/Centre and A4 Workplace Wellbeing

# **Award categories**

The 2018 categories are divided into 3 award groups: **Business Excellence, Specialist Impact** and **Individual Achievement.** 

#### **Group A: Business Excellence**

- A1. ukactive Regional and National Club/Centre of the Year
- A2. ukactive Supplier of the Year
- A3. ukactive New Concept, Build or Design of the Year
- A4. ukactive Workplace Wellbeing Programme of the Year

#### **Group B: Specialist Impact**

- B5. ukactive Kids Award
- **B6.** ukactive Healthy Communities Award
- B7. ukactive Campaign of the Year
- B8. ukactive Inclusion and Disability Award
- B9. ukactive Research Impact Award

#### **Group C: Individual Achievement**

- C10. ukactive Physical Activity Champion of the Year
- C11. ukactive Outstanding Leader of the Year
- C12. ukactive Unsung Hero Award
- C13. ukactive Personality of the Year Award

**ukactive Outstanding Organisation of the Year Award** – entry into this category is automatic for any organisation that submits 3 or more entries into any of the A or B group award categories. Assessment will be based on performance, impact and sustainability, as demonstrated across the categories entered.

#### **Entry cost**

£195 + VAT for ukactive members £295 + VAT for non-members

<sup>\*\*</sup> only applicable for A1 Club/Centre Finalists

## **Categories**

## **Group A: Business Excellence**

# A1. ukactive Regional & National Club/Centre of the Year

Is your facility one to shout about? Can you demonstrate a passion for and commitment to your business, members and staff that makes you stand out from the crowd?

## Who should enter?

This category is open to any UK based club or centre - from small independents, studios and boutiques, through to low-cost budget gyms, local authority/leisure trust operated centres, and clubs that are part of a nationwide chain. The only stipulation is that you must have been operating for at least 12 months by 31<sup>st</sup> December 2017.

You need not have the biggest facility, or the widest offer; this award is suitable for all types of facilities in the sector with the focus on the degree to which they meet the needs of their customers, staff and the local community.

Entry is according to the region where your club is located, either:

- Scotland
- II. Wales & Northern Ireland
- III. North
- IV. Midlands
- V. South
- VI. London

There will be one winner from each of the above regions. The 6 regional winners will also go head to head to decide on the National Club/Centre of the Year winner.

# Entry cost

£195 + VAT for ukactive members £295 + VAT for non-members

## What are the judges looking for?

This award is about running a great business that your customers love going to and your staff love working at - irrespective of the size of the facility, range of services on offer, or the part of the market you serve.

# Next steps?

Register and pay for your entry and you'll be able to access and complete the written submission. The deadline for receipt of your entry is *5pm Wednesday 28th March 2018*.

As part of the process, we also want to hear what your customers/members have to say. Once entries close on 28<sup>th</sup>March, you'll be sent a survey link and full details on how to promote and distribute as widely as possible. You will then be required to send the link to your members aiming to achieve as diverse a response rate as possible. Surveys will close on **Wednesday 18<sup>th</sup> April**.

Clubs/centres with the highest scores coming out of the survey process (up to 6 per region) will go forward as finalists to stage 2 of the assessment, which will be a mystery shop and digital review. This will take place between **28**<sup>th</sup> **April – 18**<sup>th</sup> **May** and full details will be sent out to all finalists after the announcement on April 24<sup>th</sup>.

The clubs/centres with the highest combined scores from the above two stages will be the Regional Club/Centre of the Year winners within their respective regions and will automatically go forward to a third and final assessment to decide on the National Club/Centre of the Year winner.

## **Group A: Business Excellence**

# A2. ukactive Supplier of the Year

Are you a role model supplier leading the way with your outstanding products or services and positive, can-do attitude? Are you always looking for ways to improve and broaden impact and never standing still?

#### Who should enter?

This category is open to any organisation providing a product or service in the fitness, wellbeing and physical activity sector to support organisations delivering frontline services.

There are a vast number of vital products and services provided to the sector – you might be an equipment supplier, a training or technology provider, a recruitment or a design specialist. This isn't about what you do – it's how well you do it. You must however have been supplying your product or service to the sector for at least 12 months by 31<sup>st</sup> December 2017.

## Entry cost

£195 + VAT for ukactive members £295 + VAT for non-members

# What are the judges looking for?

This award is about being a stand-out supplier, striving for excellence and determined to do the very best for your customers.

## Next steps?

Register and pay for your entry and you'll be able to access and complete the written submission. The deadline for receipt of your entry is *5pm Wednesday 28th March 2018*.

If you make the shortlist, you'll be invited to present to our judging panel in London on **Tuesday 15th May 2018.** 

## **Group A: Business Excellence**

# A3. ukactive New Concept, Build or Design of the Year

Are you responsible for a creative, intelligent and innovative new concept, build or design that is changing the way people feel about and engage with physical activity?

## Who should enter?

This category is open to architects, designers, builders, owners—anyone taking the lead in the re-imagining, re-energising or re-design process, and leaving behind compelling environments that serve to inspire more people, to be more active, more often.

This is about innovative, new approaches that push the boundaries. You need not have been operating for a 12-month period or even be permanent in nature – but we do need to see evidence of successful implementation/delivery.

# Entry cost

£195 + VAT for ukactive members £295 + VAT for non-members

# What are the judges looking for?

This is about a stand out, game-changing project - both the idea and its development and execution.

# Next steps?

Register and pay for your entry and you'll be able to access and complete the written submission. The deadline for receipt of your entry is *5pm Wednesday 28th March 2018*.

If you make the shortlist, you'll be invited to present to our judging panel in London on **Tuesday 15th May 2018.** 

# **Group A: Business Excellence**

## A4. ukactive Workplace Wellbeing Programme of the Year

Is employee wellbeing a priority for your business? Are you proud of your organisation's approach to promoting an active, healthy, and happy workplace?

#### Who should enter?

This category is open to any UK based employer with a Wellbeing Programme that truly adds value and makes a tangible difference to the health, happiness and productivity of their staff.

You can be a small, medium or large organisation working in any sector as long as you can evidence a commitment to providing holistic and organisation-wide wellbeing initiatives. We want to hear about the very best approaches, and the very best results, wherever they come from.

## Entry cost

£195 + VAT for ukactive members £295 + VAT for non-members

# What are the judges looking for?

Are you a stand-out employer working with and for your employees? Judges will be looking at how you've taken the views of your employees on board to develop and deliver a programme that helps to foster a workplace environment where people thrive.

## Next steps?

Register and pay for your entry and you'll be able to access and complete the written submission. The deadline for receipt of your entry is *5pm Wednesday 28th March 2018*.

As part of the process we also want to hear what your employees have to say. Once entries close on 28<sup>th</sup>March, you'll be sent a survey link and full details on how to promote and distribute as widely as possible. You will then be required to send the link to your employees aiming to achieve as diverse a response rate as possible. Surveys will close on **Wednesday 18<sup>th</sup> April**.

If you make the shortlist, you'll be invited to present to our judging panel in London on **Tuesday 15th May 2018.** 

# **Group B: Specialist Impact**

# **B5.** ukactive Kids Award

Do you truly inspire children and young people to be more active, more often? Does your product or programme provide the spark that gets children and young people motivated and excited to be active - at home, at school or in their community?

# Who should enter?

This award is open to any high impact product, programme or service that effectively and innovatively engages, promotes and sustains physical activity behaviours amongst children and young people.

# Entry cost

£195 + VAT for ukactive members £295 + VAT for non-members

## What are the judges looking for?

This is about grabbing the judges' attention with your ideas and execution. Can you demonstrate your commitment to improving the lives of children and young people, encouraging them to adopt and maintain a physically active lifestyle? Can you evidence the positive impact you have had on young lives to date?

# Next steps?

Register and pay for your entry and you'll be able to access and complete the written submission. The deadline for receipt of your entry is *5pm Wednesday 28th March*.

If you make the shortlist, you'll be invited to present to our judging panel in London on **Tuesday 15th May 2018.** 

## **Group B: Specialist Impact**

# **B6.** ukactive Healthy Communities Award

Are you working on a project that has focussed on getting communities healthier and more active? Are you able to demonstrate tangible success?

#### Who should enter?

This category is open to any organisation leading/delivering a physical activity focused programme, product or initiative that benefits the wider community, and has been operating for a minimum of 12 months by 31<sup>st</sup> December 2017.

It doesn't matter how big or small your effort may be, what we are looking for is tangible and measurable outcomes, and widespread backing from your beneficiaries or local stakeholders.

## Entry cost

£195 + VAT for ukactive members £295 + VAT for non-members

## What are the judges looking for?

This is about working to inspire the wider community to make physical activity a part of its DNA. Judges will be looking at the ways you engage with communities and how you've used their specific needs to shape your initiative and deliver significant results.

# Next steps?

Register and pay for your entry and you'll be able to access and complete the written submission. The deadline for receipt of your entry is *5pm Wednesday 28th March 2018*.

If you make the shortlist, you'll be invited to meet our judging panel in London on Tuesday 15th May 2018.

# **Group B: Specialist Impact**

## **B7.** ukactive Campaign of the Year Award

Are you promoting the importance and benefits of an active lifestyle via a stand-out campaign with broad appeal, that delivers lasting results?

## Who should enter?

This category is open to any organisation that has delivered a campaign over the last 12 months which has engaged with and appealed to a mass audience, promoting physical activity and achieving positive change.

# Entry cost

£195 + VAT for ukactive members £295 + VAT for non-members

# What are the judges looking for?

This is about a get-up-and-go campaign that has delivered positive impacts around physical activity and wellbeing. Judges will be looking for innovation and forward-thinking – for the campaigns that really stand out from the crowd and stick in the minds of their audiences.

# Next steps?

Register and pay for your entry and you'll be able to access and complete the written submission. The deadline for receipt of your entry is *5pm Wednesday 28th March 2018*.

If you make the shortlist, you'll be invited to present to our judging panel in London on **Tuesday 15th May 2018.** 

# **Group B: Specialist Impact**

**B8.** ukactive Inclusion and Disability Award

Is your focus on removing barriers to physical activity and increasing engagement for those with a physical or mental disability?

## Who should enter?

This award recognises any organisation with a programme, project or initiative that embodies the very best of an inclusive mindset and is able to demonstrate a disabled customer or colleague strategy that welcomes people from all backgrounds and circumstances.

# Entry cost

£195 + VAT for ukactive members £295 + VAT for non-members

## What are the judges looking for?

This is about your dedication to broadening opportunities for those with a physical or mental disability – for your customers, your workforce or both. Our judges want to know what inclusivity and diversity means to your organisation, what you do, the challenges you face and the difference you have made.

# Next steps?

Register and pay for your entry and you'll be able to access and complete the written submission. The deadline for receipt of your entry is *5pm Wednesday 28th March 2018*.

If you make the shortlist, you'll be invited to present to our judging panel in London on **Tuesday 15th May 2018.** 

# **Group B: Specialist Impact**

**B9: ukactive Research Impact Award** 

Have you undertaken or commissioned a research project that has made a notable impact through driving forward the physical activity agenda?

# Who should enter?

This category is open to any organisation or individual who has undertaken high quality research and/or analysis over the last 12 months that has/will help inform the physical activity agenda, drive change and support ukactive's aim of getting more people, more active, more often.

If you have been involved in a proactive evaluation or research project in the last 12 months, tell us about it.

#### Entry cost

£195 + VAT for ukactive members £295 + VAT for non-members

# What are the judges looking for?

Judges are looking for projects, individuals or teams that embody the ethos of the ukactive Research Institute to grow the evidence base for physical activity, translating academic expertise into real world impact.

## Next steps?

Register and pay for your entry and you'll be able to access and complete the written submission. The deadline for receipt of your entry is *5pm Wednesday 28th March*.

If you make the shortlist, you'll be invited to present to our judging panel in London on **Tuesday 15th May 2018.** 

## **Group C: Individual Achievement**

# C10. ukactive Physical Activity Champion of the Year

Do you know a superstar individual who is able to demonstrate an awesome dedication to physical activity, as well as a tireless ability to inspire and motivate people to be more active?

#### Who should enter?

This category is open to any standout, frontline volunteer, instructor or trainer and is free to enter if you have entered one of the paid for categories in the A or B group of awards.

## What are the judges looking for?

Our judges want to hear about those special people who change lives; those inspirational, tireless activists and people upon whom our mission of getting more people, more active, more often relies. This is for those people who know no other option than going the extra mile for their customers, communities, colleagues. Judges will be looking for individuals who are the very embodiment of the ukactive mission, with an extensive track record of showing the impact that they have achieved.

# Entry cost

For each paid-for entry in the A or B category groups, you are entitled to submit one entry into either C10, C11 or C12 free of charge. If you have not entered any of the paid for categories, the charge will be as follows:

£195 + VAT for ukactive members

£295 + VAT for non-members

## Next steps?

Please complete the written nomination. The deadline for receipt is **5pm Wednesday 28th March**.

You'll be asked to supply a photo of your nominee along with a summary of their key achievements and why you believe they deserve to win this award.

# Please be sure to ask for your nominee's permission first.

If your nominee makes the shortlist, they'll be put forward to a public vote via the ukactive Awards website.

Your role once voting is open will be shouting far and wide about your nominee and the ukactive Awards to encourage everyone to vote!

Voting will be limited to strictly one vote per person and will be open from **Tuesday 24**<sup>th</sup> **April until Tuesday 15**<sup>th</sup> **May 2018.** 

# **Group C: Individual Achievement**

# C11. ukactive Outstanding Leader of the Year

Do you know a consistently high-performing Chairman, CEO, Board Director or senior level individual who has demonstrated exceptional leadership and vision and is an out and out inspiration and a force to be reckoned with?

#### Who should enter?

This category is open to any senior level individual nominated by their peers or colleagues and is free to enter if you have entered one of the paid for categories in the A or B group of awards.

We'll be looking for evidence of the nominee's creativity, commitment and sheer determination to reverse the tide of physical inactivity, turning policy into action and action into results, both today and tomorrow. We want to see leaders of great physical activity businesses who are driving commercial success with a social conscience and achieving fantastic commercial results whilst transforming communities.

## Entry cost

For each paid-for entry in the A or B category groups, you are entitled to submit one entry into either C10, C11 or C12 free of charge. If you have not entered any of the paid for categories, the charge will be as follows:

£195 + VAT for ukactive members

£295 + VAT for non-members

# What are the judges looking for?

This is about game changing vision, leadership, communication and impact. Our judges will be looking for senior level leaders who have the greatest ability to urge our sector forward in the years ahead.

## Next steps?

Please complete the written nomination. The deadline for receipt is 5pm Wednesday 28th March.

# Please be sure to ask for your nominee's permission first.

If your nominee makes the shortlist, he or she will be invited to take part in a telephone/skype interview with our judges, after which the eventual winner will be decided.

# **Group C: Individual Achievement**

## C12. ukactive Unsung Hero Award

Do you know someone with a truly inspirational story that will make everyone sit up and listen?

# Who should enter?

This category is open to any individual with a story to tell around physical activity and fitness and what it means to them and is free to enter if you have entered one of the paid-for categories in the A or B group of awards.

Entrants could be drawn from the millions of people for whom physical activity is now an essential part of their life. What special, inspirational people do you have using your facilities or services who fit the bill? Tell

us about them! We want these 'ukactivists' to help inspire the nation proving that physical activity can have a transformational impact on health, happiness and wellbeing.

#### Entry cost

For each paid-for entry in the A or B category groups, you are entitled to submit one entry into either C10, C11 or C12 free of charge. If you have not entered any of the paid for categories, the charge will be as follows:

£195 + VAT for ukactive members

£295 + VAT for non-members

# What are the judges looking for?

Our judges want to hear about inspirational, go-getting individuals – their goals, motivation, challenges and success.

# Next steps?

Please complete the written nomination. The deadline for receipt of your entry is **5pm Wednesday 28th March**.

Please be sure to ask for your nominee's permission first.

## **Group C: Individual Achievement**

# C13. ukactive Personality of the Year Award

This is a special award that lies within the gift of the ukactive Board and will be presented to a well-known personality in recognition of their outstanding contribution to raising the value and importance of physical activity to society. It seeks to recognise a public figure who embodies the values of ukactive and works tirelessly throughout the year to spread its mission.

## Next steps?

Do you know someone who fits the bill? All entrants into the 2018 ukactive Awards will be able to submit a nomination upon completion of their written submission. All nominations are free of charge.

All nominations received will be reviewed and assessed by a senior ukactive panel and the recipient will be revealed at the Awards Ceremony on Thursday 21st June.

## ukactive Outstanding Organisation of the Year

This is the big one, our Grand Prix, and the most coveted award in the sector.

Entry into this category is automatic for any organisation that submits 3 or more entries into any of the A or B group award categories.

Assessment will be based on performance, impact and sustainability as demonstrated across the categories entered. The winner will be selected by a special jury chaired by Baroness Tanni Grey-Thompson, Chair of ukactive's Board of Directors.

The winning organisation will be revealed at the finale of the 2018 ukactive Awards Ceremony on Thursday 21<sup>st</sup> June 2018.

# Why enter?

- Raise your profile and showcase your achievements to your customers, employees, stakeholders and competitors.
- **Benchmark yourself** against the very best in the sector. Taking part will give you a unique insight into the performance of your organisation against others.
- Boost morale throughout your organisation and reward hard working teams and individuals.
- Celebrate excellence join like-minded friends and colleagues at the glittering ukactive Awards
  Ceremony, taking place on the evening of Thursday 21<sup>st</sup> June 2018 at our stunning new home,
  Manchester Central!

#### How to enter

All categories require a written submission and all entries must be made online via the Active Uprising website.

Please note: there is a different submission template for each category, with different criteria and focus

There are no restrictions on the number of categories you can enter, and entries are welcomed from ukactive members and non-members alike.

Please follow the step-by-step process outlined below:

- 1. Read through the full list of award categories, definitions and entry criteria.
- 2. Familiarise yourself with the written submission templates for each category you can download these from the website.
- 3. Decide on the category/categories you wish to enter.
- 4. Register and pay
- 5. Once payment has been received, you'll be able to access the online submission templates and all the information you 'll need to complete and submit your entry/entries.
- 6. All entries must be submitted by 5pm on Wednesday 28th March 2018.

# The entry and assessment process

# **Entry**

A written submission is required for all categories. This is your opportunity to tell us about your achievements and what sets you apart, so make sure you read through the questions carefully and spend some time formulating your answers.

When you are satisfied with the information you have provided and are ready to submit your entry, you'll need to upload a high-resolution company logo (EPS. format no less than 300dpi) or, if you are submitting a nomination for either the **ukactive Physical Activity Champion of the Year**, the **ukactive Outstanding Leader of the Year** or the **ukactive Unsung Hero Award**, an image of the nominated individual (JPEG/PNG format, no less than 300dpi).

Please note: as part of the process, the following categories:

A1 ukactive Club/Centre of the Year and A4 ukactive Workplace Wellbeing Programme of the Year also require surveys. Once entries close on 28<sup>th</sup>March, you'll be sent a survey link and full details on how to promote and distribute as widely as possible. You will then be required to send the link to your members/employees aiming to achieve as diverse a response rate as possible. Surveys will close on Wednesday 18<sup>th</sup> April.

#### **Assessment**

## Category A1 - ukactive Club/Centre of the Year

There is no formal judging process for this category. Assessment will be based on the scores allocated via the customer insight survey. The highest scoring entries (up to 6 per region) will be announced as finalists on **Tuesday 24**th **April 2018.** 

Finalists will go forward to stage 2 of the assessment process – a mystery shop and digital review, which will take place between **28**<sup>th</sup> **April** and **18**<sup>th</sup> **May.** Full details of the process and requirements will be shared with all shortlisted entrants when they're notified of their success on 24<sup>th</sup> April.

The six entries with the highest combined scores from the above two stages will be the **ukactive Club/Centre of the Year** winners within their respective regions.

All six regional winners will automatically go forward to a third and final assessment to decide on the **National Club/Centre of the Year** winner, which will be the club with the highest combined score from amongst the 6 regional winners.

## Categories A2 – B9

Submissions into categories A2 – B8 will undergo an initial assessment by independent panels of ukactive Future Leaders and for B9, by ukactive Academic Research Associates. Each panel will draw up a shortlist of up to 8 finalists per category to go forward to the next stage. Finalists will be announced on **Tuesday 24<sup>th</sup> April 2018**.

For stage 2 of the assessment, representatives from each finalist organisation will be invited to present to an expert judging panel in London on **Tuesday 15th May 2018**. The judges will decide on one winner per award category.

Finalists will receive guidance from ukactive on the format and length of the presentations, what should be included, and the topics they should be prepared to answer questions on when they are notified of their success.

If a finalist cannot make the scheduled date in person, we will endeavour to arrange a video conference as an alternative. Please note that finalists are responsible for meeting any travel and accommodation costs incurred when attending the panel presentation.

## Categories C10 - C12

All entries will be reviewed by our judges and up to 8 finalists will be agreed across each of the award categories. Winners will be decided by-public vote (C10), a telephone/skype interview (C11) and panel review (C12).

## ukactive Outstanding Organisation of the Year

Entry into this category is automatic for any organisation that submits 3 or more entries into any of the A or B group categories.

Assessment will be based on performance, impact and sustainability as demonstrated across the categories entered. The winner will be selected by a special jury chaired by Baroness Tanni Grey-Thompson, Chair of ukactive's Board of Directors.

All winners will be revealed at the Awards Ceremony on the evening of **Thursday 21**st **June 2018**.

If you have any questions about the entry or assessment process, please contact **Shadé Bull** at <a href="mailto:shadébull@ukactive.org.uk">shadébull@ukactive.org.uk</a> or call **0207 400 8624** 

#### **Payment**

Payment must be made when you register, and in advance of submitting your entry/entries – either by credit card, or within 30 days of receipt of your invoice if you are a ukactive member.

Once you've registered and paid, you'll receive a confirmation email and will have full access to the online entry platform, submission templates and all the information you'll need to progress your entry/entries.

Please be sure you read through the category definitions and entry criteria carefully and have looked at the submission templates in advance of registering and paying for your entry/entries. Once payment has been made, no refunds can be given.

#### Costs

£195 + VAT = £234 per entry for ukactive members £295 + VAT = £354 per entry for non-members

\*Please note for each paid-for entry within the A or B group of awards, you can submit one entry into Physical Activity Champion of the Year (C10), Outstanding Leader of the Year (C11) or Unsung Hero Award (C12) free of charge. If you are not submitting any other entries, the charge will be as stated above.

#### **Entry tips**

We appreciate that entering Awards is a time-consuming undertaking. While there's no secret formula that will guarantee success, below are a few pointers that we hope will make the process a little easier.

- There are some new opportunities and updates for 2018 so when deciding which category or categories to enter make sure you take the time to carefully read through the list of categories and criteria to decide on your best fit.
- All categories require a written submission and answers can be given in prose or bullet format.
   This is your showcase make sure it reflects the very best of what you do. To view the submission templates in advance of registering and submitting payment, please visit the awards website www.activeuprising.com
- Space is limited, so please be clear, succinct and specific. Identify your offer and what you deliver and tell us what's great about it!
- Please provide tangible evidence of success. Shower us in statistics, anecdotes, facts and figures. Evidence should be concise and stand up to scrutiny.
- Judges will be looking to reward recent success and will therefore expect to see evidence relating to achievements between January 2017 and end of February 2018. While the programme/project/initiative does not necessarily need to be 'new' or 'recent', make sure the successes outlined within your submission fall within these dates.
- Please note the word count for each section. Any words that exceed the limit may not be considered. Keep it relevant and make sure every detail you supply counts.
- If you are embedding website or video links within your written summaries, these will be noted but not studied in detail by the judges. This part of the assessment is about capturing information and providing context through the written process and within the word count.

- Don't forget that awards are never given to people or organisations simply doing their jobs and the
  ukactive Awards are no different. There has to be something that sets your entry apart and makes
  it stand out from the crowd. First and foremost, these awards exist to reward and celebrate
  excellence and innovation.
- And finally... when you've finished putting your entry together, why not ask someone who wasn't
  involved in the process to have a read through it? Sometimes a fresh pair of eyes can add valuable
  perspective and make all the difference.

# **FAQs**

# What dates do I need to get in my diary?

Stage 1 Submission Deadline

Stage 1 Survey Response Deadline\*

Finalists Announced

Stage 2 Panel Presentations

Stage 2 Mystery Shop and Digital Review\*\*

Stage 2 Mystery Shop and Digital Review\*\*

Spm Wednesday 28<sup>th</sup> March

Wednesday 18<sup>th</sup> April

Tuesday 24th April 2018

Tuesday 15th May 2018

Saturday 28<sup>th</sup> April – Friday 18<sup>th</sup> May

ukactive Awards 2018 Ceremony Thursday 21st June 2018

## Do I need to be ukactive member to enter these awards?

No, but it's cheaper if you are. If you are not a member and would like to discuss the benefits of joining us with one of our team members, please contact **Adam Farrant** at <a href="mailto:adamfarrant@ukactive.org.uk">adamfarrant@ukactive.org.uk</a> or call 020 7400 8629.

#### How much does each award cost to enter?

There are 2 price points for each entry – a member and non-member rate.

£195 + VAT = £234 per entry for ukactive members

£295 + VAT = £354 per entry for non-members

Please note that the following categories — C10 ukactive Physical Activity Champion, C11 ukactive Outstanding Leader and C12 ukactive Unsung Hero are free to enter if you have entered any of the other paid-for awards within groups A or B.

# How and when do I pay for my entry/entries?

Payment must be made online *before* you create and complete your entry/entries. When you register, you'll be taken to the payment portal and will be able to choose whether to pay by invoice (for ukactive members only) or by credit card. Please note, you will not be able to access the online submission templates and make a start on your entry/entries until you have registered and paid.

# How will I know what category/categories to enter and what I need to do?

You'll find a full list of award categories, definitions and criteria in this **Entry Guide**. You can also download the submission templates and view the questions you'll need to answer on the awards website. Do make sure you read through carefully before you register and commit to payment as once payment has been received, we are unable to offer refunds.

If you have any additional questions regarding the entry process, please contact **Shadé Bull** at <a href="mailto:shadébull@ukactive.org.uk">shadébull@ukactive.org.uk</a> or call **0207 400 8624** 

<sup>\*</sup>only applicable for A1 Club/Centre and A4 Workplace Wellbeing.

<sup>\*\*</sup> only applicable for A1 Club/Centre Finalists

# **Terms and Conditions of Entry**

These are the terms and conditions upon which each entry into the ukactive Awards 2018 shall be subject.

All entrants shall be bound by these terms and conditions and all entries shall be considered and judged in accordance with these terms. ukactive reserves the right to amend these terms and conditions at any time, and such changes shall be deemed notified to entrants by their publication online.

- 1. By submitting an entry/entries, you confirm that you accept these terms and conditions and that you have the agreement of all associated parties the submission/s be made.
- Each entry must be completed in full and received on or before the closing date of 5pm,
   Wednesday 28 March 2018. ukactive cannot guarantee that entries received after this deadline will be considered.
- 3. You may enter multiple categories. Each time an entry is submitted, the entry fee is payable.
- 4. Payment must be made when you register, prior to creating and completing your entry/entries (please see the *How to Enter* and Payment sections of the **Entry Guide** and the **ukactive Awards** website for further details).
- 5. Entrants may make payment of the stipulated amount by credit card, or within 30 days of receipt of the ukactive invoice if this is the chosen payment method (for ukactive members only). If payment is not received in full by the stated deadline, entries may be disqualified and removed from the assessment/judging process.
- 6. Once payment has been made no refunds can be issued.
- 7. ukactive reserves the right to cancel the Awards at any stage. In the event of such cancellation, entry fees received will be fully refunded. For the avoidance of doubt, ukactive shall not be liable to entrants in respect of any additional costs or consequential losses incurred by entrants as a result of any such cancellation.
- 8. By submitting an entry you agree to participate according to the assessment and judging processes outlined in the **Entry Guide** and on the **ukactive Awards website**.
- 9. Entrants must not seek to make contact with, or attempt to influence the judges in any way.
- 10. In the course of assessing an entry, the judges may request further information about the entry from the person named as the primary contact at the point of registration.
- 11. Upon submitting an entry/entries, entrants automatically confirm that the information supplied is truthful and accurate. If this information is subsequently found to be incorrect, the entry or entries may be disqualified and withdrawn from the awards competition. In the event of disqualification through the provision of inaccurate information or materials, the entry fee will not be refunded.
- 12. ukactive reserves the right to (i) disqualify entries which do not comply with these conditions, (ii) remove categories without notice and (iii) move an entry to another category without notice if we feel it would be better suited in that category.
- 13. No commercial confidences will be broken all ukactive awards judges operate on an NDA basis.
- 14. All decisions relating to the shortlisting and granting of awards in the course of the judging of the ukactive Awards will be final, and no correspondence or discussion will be entered into by the judges or the ukactive team in relation to those decisions.
- 15. Personal information relating to individuals provided by the entrant shall be stored and processed by ukactive for use solely in connection with the Awards and such information shall not be distributed to third parties without the relevant individual's prior consent. Such information will only be disclosed to a third party with prior notice when ukactive believes such disclosure to be

- required by law or regulation or to be necessary to defend the rights of ukactive, the safety of the public or other entrants.
- 16. Should an entry progress to finalist status in any category, ukactive will pass entrants' contact details on to the awards' sponsors/partners and facilitate introductions to those sponsors/partners with all category winners. Your agreement to this was/will be sought when you register and pay for your entry/entries.
- 17. By entering the ukactive Awards, entrants, should they progress to finalist status, agree to participate in publicity and material resulting from the Awards if requested to do so by ukactive (both on the date of the Awards Ceremony and subsequently) and ukactive reserves the right to use the details of successful entrants in any publicity or material.
- 18. ukactive will work with successful entrants to develop a series of best practice case studies to be shared at future events, in varying formats, to promote and facilitate ongoing sector learning and development. Entrants' permission to take this forward will be assumed upon receipt of entry, although any confidential/sensitive information provided can be redacted on request.
- 19. ukactive or pre-authorised sponsors and partners may record or photograph part of, or the entire assessment process and the event, and it is possible that you will be filmed, photographed or recorded. ukactive and its partners retain the right to use any such media for promotional/PR purposes.
- 20. Entrants will not seek to penalise, prosecute or claim compensation from the organisers, sponsors, presenters or participants for injury, loss or damage, throughout the assessment process, mystery shops or awards evening.
- 21. The Awards and these Terms and Conditions are governed by the laws of England and Wales and are subject to the exclusive jurisdiction of the Courts of England and Wales.

#### **Contact Us**

# ukactive

4th and 5th floor, 26-28 Bedford Row, London, WC1R 4HE T 020 7400 8600 E info@ukactive.org.uk

## **About ukactive**

ukactive is a not-for-profit body comprised of 4000+ members and partners from across the UK active lifestyle sector. Our focus is a long standing and uncompromising vision to get more people, more active, more often.

If you are interested in learning more about ukactive and the many benefits of becoming a member, please contact **Adam Farrant** at <a href="mailto:adamfarrant@ukactive.org.uk">adamfarrant@ukactive.org.uk</a> or call 020 7400 8629.

If you have any questions regarding your eligibility or putting together an entry, please contact **Shadé Bull** at <a href="mailto:shadébull@ukactive.org.uk">shadébull@ukactive.org.uk</a> or call **0207 400 8624**