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Following the announcement on Friday showing that the NHS Test and Trace QR code becomes a **legal requirement to show in facilities in England from this Thursday**, we wanted to make sure that you have all the information you need and the below has been agreed with the DHSC:

Overview

- **It is a legal requirement in England** to show the QR code at the entrance to a facility, from Thursday (24th September), and encouraged in Wales (in England linked to Test and Trace, in Wales to Test, Trace and Protect)
- The QR code is available to create and download here and needs to be shown at the front/reception of your facilities.
- This is on top of your current processes and does not change what you are currently doing
- If there are any cases in your facility, you will still be contacted by the authorities in the same way you are currently.
- If you/a user has been in close contact with someone who has been confirmed as having Covid-19 – you/they will receive an alert saying 'You have been to a venue where you might have been in contact with someone who has been confirmed positive of COVID-19', the alert will also link to potential next steps (eg, if feeling ill, please stay at home etc) – The venue(s) will remain anonymous to the user that is notified.
- **Further FAQ's are available here**

Consumer Awareness

- The Government Consumer Campaign will launch on Thursday
- The App will go live on Thursday ('NHS COVID-19')
- Government would ask that you promote the app to your members (some resources below)

Relevant links

- [QR code creation](#)
- [Further information and resources](#)
- [Resources for marketing campaign](#)



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NHS Covid-19 App – FAQ's

- **If I'm hiring an area of a facility for a class (eg. swimming pool/classes) within a gym – do I need a QR code for that, or is the facility one ok?**
The facility needs the QR code, not the specific activity
- **A gym that is within a Hotel that has already got a NHS QR code set-up, do we need a separate code for the Leisure Clubs?**
If the leisure club is a separate venue then it should have a separate NHS QR code for this area.
- **Do gyms need to have a QR code or just local authority leisure?**
The legislation states that leisure, including gyms and swimming pools are required to have a QR code poster.
- **Does this only cover customers?**
No, the QR code is there for customer, visitor and staff to use
- **If I'm running a class in a community hall – is it the venue's responsibility to display a QR code?**
Responsibility for displaying an NHS QR code poster lies with the operator of the venue. Local authority run services, including community centres, are required by the guidance to maintain a record of visitors and have an official NHS QR poster.
- **If I'm delivering PT sessions at my home gym, do I need to display a QR code?**
This guidance applies to any establishment that provides an on-site service and to any events that take place on its premises, and whether indoor or outdoor venues or mobile settings.
- **What should I do if I'm delivering a session at a venue that isn't displaying a QR code?**
To ensure you provide a separate customer log/ collect customer details, so that contact tracers can get in touch with people if required. Notify the venue operator if possible.